

EDMS Documents Not Viewable in Latest Version of Chrome Browser

4/17/2015

When the most recent update to the Chrome browser was released on 4/16/2015 (version 42.0.2311.90 m), Chrome began restricting several plug-ins from operating. One of the plug-ins that is now restricted is Java, which is necessary to view LDEQ's EDMS documents. Therefore, computers running this or later versions of the Chrome browser will be unable to open and view EDMS documents.

In advance of this change, LDEQ's Records Management section has been looking into replacing the required Java plug-in with a new solution that will be supported in all modern browsers, but so far, we have not located a cost-effective solution that will display EDMS documents properly. We continue to research other options, and will implement one as soon as possible, although there is no estimated date available. We can estimate that, barring unforeseen circumstances, it will likely be at least several months, if not longer, before a solution can be implemented.

If you are a Chrome user, you may wish to consider:

- Viewing EDMS documents in Internet Explorer or Mozilla Firefox; or
- Searching for documents in Chrome and downloading documents instead of viewing them.

Please feel free to contact us with any questions or issues by using the Contact Us link on the left side of the EDMS search screen.