

EDMS Documents Not Viewable in Latest Versions of Chrome and Firefox Browsers

3/22/2017

When the most recent update to the Firefox browser was released on 3/7/2017 (version 52.0.1), Firefox began restricting several plug-ins from operating. One of the plug-ins that is now restricted is Java, which is necessary to view LDEQ's EDMS documents. This means that Firefox now joins versions of Chrome after 42.0.2311.90 (released on 4/16/2015) in being unable to open and view EDMS documents.

LDEQ's Records Management section has been working to replace the required Java plug-in with a new solution that will be supported in all modern browsers. At this point, we have identified a potential solution and are in the testing phase. We do not have an estimated date for completion of this replacement solution, but we are working to implement one as soon as possible.

If you are a Chrome or Firefox user, you may wish to consider:

- Viewing EDMS documents in Internet Explorer; or
- Searching for documents in Chrome or Firefox and downloading documents instead of viewing them.

Please feel free to contact us with any questions or issues by using the Contact Us link on the left side of the EDMS search screen.